

Thank you for choosing Morale, Welfare, and Recreation (MWR) for your tour/trip. We are proud to serve the best customers in the world - America's Military. Please take a few moments to tell us how we are doing and what we can do to improve. Your comments and opinions are extremely important to us...so tell us, we're listening!

Have you been on a trip/tour with MWR before?
(Circle One) YES NO

How did you learn about this trip/tour?

(Check all that apply)

- ☒ Monmouth Message
- ☒ CECOM - GI Bulletin Board
- ☐ Flyer
- ☒ Word of Mouth
- ☐ Command Channel
- ☒ Daily Bulletin
- ☐ Electronic Sign
- ☒ MWR Messenger

Please rate the following

Trip/Tour Coordinator (Check One)

- ☒ Excellent
- ☐ Very Good
- ☐ Good
- ☐ Fair
- ☐ Poor

Bus Driver (Check One)

- ☒ Excellent
- ☐ Very Good
- ☐ Good
- ☐ Fair
- ☐ Poor

Price of Tour/Trip? (Check One)

- ☒ Excellent
- ☐ Very Good
- ☐ Good
- ☐ Fair
- ☐ Poor

Please list other tours/trips you would like to participate in:

1. Lancaster PA Outlets
2. Inner Harbor Baltimore
Ocean City, MD. Trip

How could this trip/tour have been made more enjoyable for you?

Longer hours maybe leave
9:00 return 5 or 6pm.

Additional Comments: THIS WAS A
Very pleasant and fun
trip I hope we visit
New Hope Again

Are You: (Check One)

- ☐ Active Duty Military
- ☐ Family Member
- ☐ Retiree
- ☐ DOD Civilian Employee
- ☒ DoD Contractor
- ☐ Reservist
- ☐ Other?

Are You: (Check One)

- ☐ < 20 years of age
- ☐ 20 - 30 years of age
- ☐ 31-40 years of age
- ☒ 41 - 50 years of age
- ☐ 51 - 60 years of age
- ☐ >61 years of age

Are You: (Circle One) Male Female

If you would like future information on trips/tours offered by MWR, please complete the following information...

Name: Dicie Brown
Work Address: Ft Monmouth
Home Address: 839 Miller Ave Jackson
Work Phone: 732-532-3007
Home Phone: 732-928-7555
E-Mail Address: _____

This information is used ONLY by MWR and will not be provided to any outside companies.

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- ☒ Very Good
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- ☐ Fair
- ☐ Poor

Please list other tours/trips you would like to participate in:

1. Washington DC Ocean City MD
 2. Inner Harbor MD
- Annapolis MD 76's or Nets game
Lancaster PA Bronx Zoo
Cape May NJ NY museums

How could this trip/tour have been made more enjoyable for you?

Additional Comments:

Are You: (Check One)

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Are You: (Circle One) Male

Female

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Name: _____
Work Address: _____
Home Address: _____
Work Phone: _____
Home Phone: _____
E-Mail Address: _____

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- ☒ Good
- ☐ Fair
- ☐ Poor

Please list other tours/trips you would like to participate in:

1. LONGWOOD GARDENS
2. CLOISTERS
BALTIMORE (1 DAY)

How could this trip/tour have been made more enjoyable for you?

IT WAS A NE AND ENJOYABLE,

Additional Comments: _____

Are You: (Check One)

- ☐ Active Duty Military
- ☐ Family Member
- ☐ Retiree
- ☒ DOD Civilian Employee
- ☐ DoD Contractor
- ☐ Reservist
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- ☐ 51 - 60 years of age
- ☐ >61 years of age

Are You: (Circle One) Male Female

If you would like future information on trips/tours offered by MWR, please complete the following information...

Name: _____

Work Address: _____

Home Address: _____

Work Phone: _____

Home Phone: _____

E-Mail Address: SCPLDWORLDNET.ATT.NET

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- ☐ Very Good
- ☐ Good
- ☐ Fair
- ☐ Poor

Please list other tours/trips you would like to participate in:

1. Peddler's Village in Pa.
2. 78 Aquarium
outlets in Reading, Pa
Baltimore Inner Harbor

How could this trip/tour have been made more enjoyable for you?

Leave earlier with
more time

Additional Comments: _____

Are You: (Check One)

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- ☐ Retiree
- ☐ DOD Civilian Employee
- ☐ DoD Contractor
- ☐ Reservist
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- ☐ 51 - 60 years of age
- ☒ >61 years of age

Are You: (Circle One) Male

Female

If you would like future information on trips/tours offered by MWR, please complete the following information...

Name: Lorraine Stolley
Work Address: _____
Home Address: 816 Heights St, Catonsville, MD
Work Phone: Retired
Home Phone: _____
E-Mail Address: _____

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- ☐ Poor

Price of Tour/Trip? (Check One)

- ☒ Excellent
- ☐ Very Good
- ☐ Good
- ☐ Fair
- ☐ Poor

Please list other tours/trips you would like to participate in:

1. Niagra Falls 3-4 days
2. Baltimore Harbor 2 day

How could this trip/tour have been made more enjoyable for you?

Leave at 8am for New Hope
Leave at 5PM for Home

Additional Comments: _____

Are You: (Check One)

- ☐ Active Duty Military
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- ☐ Retiree
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- ☐ 41 - 50 years of age
- ☐ 51 - 60 years of age
- ☒ >61 years of age

Are You: (Circle One) Male

☒ Female

If you would like future information on trips/tours offered by MWR, please complete the following information...

Name: MURIEL POULSEN
Work Address: BLDG 1202E
Home Address: 199A Stony Hill Cpts
Work Phone: 532-9613
Home Phone: 542-222155
E-Mail Address: poulsema@monmouth.army.mil

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TELL US...WE'RE LISTENING



Thank you for choosing Morale, Welfare, and Recreation (MWR) for your tour. We are proud to serve the best customers in the world - America's Army. Please take a few moments to tell us how we are doing and what we can do to improve. Your comments and opinions are extremely important, so tell us...we're listening!

Destination: (circle one) Rockefeller Center American Museum of History Other: _____

Customer Service:

Please rate the following team members on their customer service, including: courtesy, knowledge, friendliness, attention to detail. Please circle only one response per team member.

	Poor				Excellent
Reservations	1	2	3	4	5
Tour Coordinator	1	2	3	4	5
Bus Driver	1	2	3	4	5

Advertising:

How did you find out about the tour? (check all that apply)

- ☐ Monmouth Message ☐ Flyer ☒ CC:Mail (CECOM GI) ☐ Word of Mouth ☐ Daily Bulletin ☐ Poster
☐ Command Channel ☐ Electronic Sign ☐ MWR Messenger ☐ Other: _____

Please list other tours you would like to participate in:

1. Cumtux Aquarium
2. Baltimore Aquarium
3. Bronx/Philadelphia Zoo

Are You?

- ☐ Active Duty ☐ Retiree ☒ Civilian Employee ☐ DoD Contractor ☐ Family Member
☐ Other? _____

Additional Comments:

If you would like us to mail you information of future tours - please complete the bottom portion.

Name: Susan Burgher
Office Address (if Fort Monmouth): SFAE-CBS-MSA-BMD(F)
Address: 8 Shadow Lake Dr. City: Red Bank State: NJ Zip: 07701



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Please rate the following team members on their customer service, including: courtesy, knowledge, friendliness, attention to detail. Please circle only one response per team member.

	Poor				Excellent	
	1	2	3	4	5	
Reservations					(5)	Ellaine Holland
Tour Coordinator					(5)	
Bus Driver					(5)	Henry Smith

Advertising:

How did you find out about the tour? (check all that apply)

☐ Monmouth Message ☒ Flyer ☒ CC:Mail (CECOM GI) ☒ Word of Mouth ☐ Daily Bulletin ☐ Poster
☐ Command Channel ☐ Electronic Sign ☐ MWR Messenger ☐ Other: _____

Please list other tours you would like to participate in:

1. Philadelphia - Zoo; Historical Site
2. Baltimore Aquarium
3. Circle Line Cruise
4. Medieval Time

Are You?

☐ Active Duty ☐ Retiree ☒ Civilian Employee ☐ DoD Contractor ☐ Family Member
☐ Other? _____

Additional Comments:

(So did the kids)
Enjoyed the trip. One drawback was the
time of year brought out the crowds more than usual.
However the bus driver + Coordinator helped make the long
lines and traffic tie ups bearable. Thanks

If you would like us to mail you information of future tours - please complete the bottom portion.

Name:

MARY ANNE LINDER

Office Address (if Fort Monmouth):

SFAE - CBS - MSA - BMD

Address:

138 South St

City:

EATON TOWN

State:

NJ

Zip:

07724